**Dawood Mohammed**

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**SUMMARY**

Highly observant and vigilant individual looking for a rewarding Security Guard position; with expertise in preserving order and enforcing regulations to create and maintain a safe environment using the latest technology. Bringing exceptional judgment, analytical, and observation skills, and a strong desire for career advancement opportunities. I am well-versed in software, camera, building operations, and report writing.

**EXPERIENCE**

**Magnum Protective Services (4 months)** April 2023 to August 2023

 **(Working as a floater)**

* Identified and addressed residents' needs, providing clear directions and instructions.
* Responded to questions promptly and professionally, maintaining a calm demeanor under pressure.
* Operate and maintain an organized environment
* Enforce property rules and regulations in order to maintain the security and safety of our clients and their assets
* Ensure that safety and emergency protocols are completed in response to Fire Alarms and other Site Emergencies
* Complete walking patrols and inspections of facilities and equipment
* Maintain a safe working environment and follow the facility’s health and safety procedures
* Conducting preventive surveillance
* Write reports and handover shifts smoothly
* Control traffic on construction sites and adjacent roadways.
* Monitor CCTV and conduct investigations as required
* Ensure that the facility’s safety and emergency procedures are followed in response to site emergencies.
* Scheduled access for authorized vendors, ensuring smooth service delivery within units.
* Undertake site-specific training and follow the direction and guidance of the management and the client to facilitate access to restricted areas for authorized persons.
* Follow up with daily documentation in memo book notes and Incident reports to stay well aware of the site conditions.

**EDUCATION**

**Centennial College of Applied Arts and Technology· Scarborough, ON | Advanced Diploma**

Software Engineering Technology, Expected in 12/2025

**Osmania University· Hyderabad, Telangana | Bachelor of Engineering**

Information Technology, 06/2022

**SKILLS**

* Exceptional communication skills to effectively interact with guests, clients, and colleagues.
* Providing top-notch customer service.
* Ability to handle stressful situations calmly and effectively.
* Attention to detail and ability to follow protocols and procedures.
* Maintaining an Organized environment.
* Discretion and confidentiality in handling sensitive information.
* Writing thorough reports of any incidents or accidents at the workplace.
* Excellent grasp of computer software’s such as- Word, excel, and emails.

**CERTIFICATIONS**

* + First Aid And CPR Certified.
	+ Valid Ontario Security Guard License.